Your challenges
Businesses today seek to offer products and services that not only meet but also surpass customer expectations. At the same time, they are under pressure to cut costs to remain competitive. Organizations both large and small require a comprehensive approach to quality improvement that resolves these challenges of quality and cost efficiency.

What is ISO 9001?
The ISO 9001 Quality Management System is the world’s most popular quality improvement standard, with over one million certified organizations in 180 countries around the globe. It is the only standard in the 9000 family of standards published by the International Organization for Standardization (ISO) that can be used for the purpose of conformity assessment. ISO 9001 also serves as the basis for many other important sector-specific standards, including ISO 13485 (medical devices), ISO/TS 16949 (automotive), and AS/EN 9100 (aerospace), as well as widely used management system standards such as OHSAS 18001 and ISO 14001.

Why is ISO 9001 important for your business?
ISO 9001 certification demonstrates your organization’s ability to consistently meet and exceed customer expectations. For this reason, many buyers require suppliers to be ISO 9001-certified to minimize their risk of purchasing a poor product or service. A business that achieves ISO 9001 certification will be able to attain significant improvements in organizational efficiency and product quality by minimizing waste and errors, and increasing productivity.

How can we help you?
TÜV SÜD employs some of the world’s leading experts in quality management systems and can conduct gap analyses and preliminary audits to help determine your organization’s readiness for ISO 9001 certification.
### SIX STEPS TO CERTIFICATION

<table>
<thead>
<tr>
<th>Step</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>Complete a simple application form and we customize a quote detailing the cost, planning, and time required.</td>
</tr>
<tr>
<td>2</td>
<td>Our pre-audit team determines if your organization fulfills ISO 9001 requirements and identifies areas for improvement.</td>
</tr>
<tr>
<td>3</td>
<td>TÜV SÜD auditors visit your site to verify the profile submitted during your application and determine your readiness for Stage 2.</td>
</tr>
<tr>
<td>4</td>
<td>On-site audit by TÜV SÜD auditors.</td>
</tr>
<tr>
<td>5</td>
<td>Propose and implement corrective actions, if any.</td>
</tr>
<tr>
<td>6</td>
<td>Receive your audit report and certificate after approval from the committee with annual surveillance audits conducted thereafter.</td>
</tr>
</tbody>
</table>

#### The TÜV SÜD certification mark

The ISO 9001 certification mark from TÜV SÜD demonstrates your compliance towards continuous excellence. The prestige of the TÜV SÜD certification mark also sets your organization apart from other ISO 9001-certified companies and distinguishes your company from your competition.

#### Your business benefits

- **Gain market recognition** – with the world’s most widely known quality management system, which can help establish your presence as a supplier when entering a new market.

#### Why choose TÜV SÜD?

TÜV SÜD is a global leader in management systems solutions, having issued more than 54,000 management systems certifications to date. Our dedicated and experienced auditors across the globe can speak your language and help you explore the possibility of integrating your ISO 9001 certification initiative with other management systems. We can also act as a one-stop provider for all your quality certification needs by offering bundled product testing and certification services. With the TÜV SÜD certification mark, you demonstrate your commitment to delivering quality products and services.

#### Choose certainty. Add value.

TÜV SÜD is a premium quality and safety solutions provider that specializes in testing, inspection, auditing, certification, training, and knowledge services. Represented in over 800 locations worldwide, we hold accreditations in Europe, the Americas, the Middle East, and Asia. By delivering objective solutions to our customers, we add tangible value to businesses, consumers, and the environment.

#### Related services

TÜV SÜD provides the following related services:

- ISO 14001 – Environmental management system certification
- ISO/TS 16949 – Quality management system certification for automotive
- OHSAS 18001 – Occupational health and safety management system certification
- ISO/IEC 27001 – Information security management system certification